

ADVANCING COMPETENCE IN INTERPROFESSIONAL CARE: A CHARTER ON EXPECTATION AND COMMITMENTS

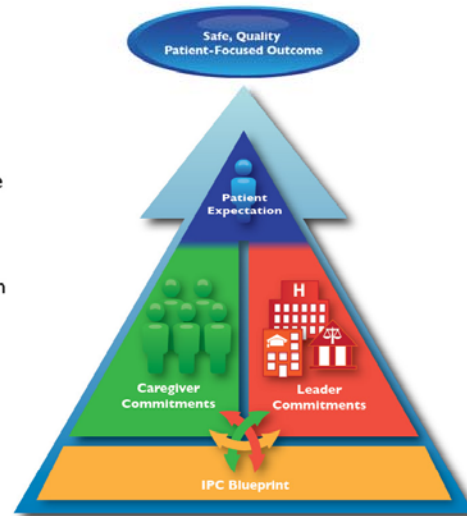
In keeping with the imperatives set by the Ontario Blueprint for Action on interprofessional care, the Charter adds a common language for all audiences and users on what is expected when interprofessional care is practised. Competence in any area is a complex discussion and the Charter, based on the voices of patients and health caregivers, aims to transcend specific terminology and rather provide a visual and descriptive model to discuss the behaviors and attitudes necessary to execute IPC.

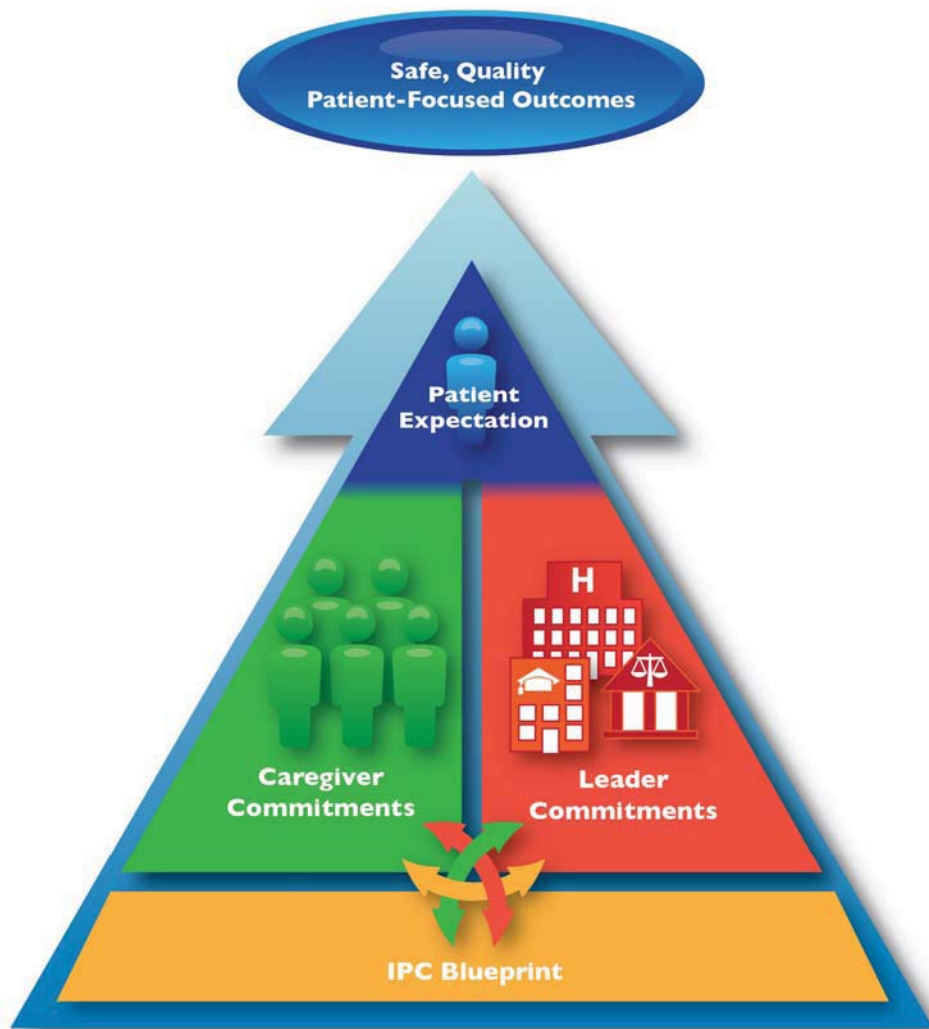
The Charter provides a common platform with an aim to help with creating a clear vision and a clear conversation on IPC. It is intended to:

- inspire unmet opportunity,
- challenge "siloed" care,
- position everyone in the conversation, and
- be used as a spring board for action.

This Charter is intended as a resource to bring meaningful language and vision to the front-line caregiver and to those who influence the front line (educators, regulators, associations, employers, unions, and accreditors). It is focused on an overarching goal of safe, quality patient focused care. While it reflects input from multiple stakeholders and multiple leaders in this initiative, it is important to recognize that the Charter is but one element of the overall efforts of the Blueprint. It is not intended to address structure, incentives, or processes for IPC.

The Charter is a series of bold statements expected to be recognized by those already committed to IPC, bring questions to those in a formative place, and for others create opportunities for initial engagement. It serves to support a multi-level strategy for collective leadership, initiating dialogue, facilitating empowerment and accountability within and across the health care system aimed at achieving safe, quality patient-focused outcomes.





IPC Charter



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Patient Expectation

As a patient in Ontario, I expect my health care to be provided by various health caregivers who respect me and the health care choices I make. My caregivers seek to know my health experience and are prepared to work with me across settings to combine their knowledge and skills to meet my health goals.



IPC Blueprint

Interprofessional care (IPC) is the provision of comprehensive health services to patients by multiple health caregivers who work collaboratively to deliver quality care within and across settings.



Caregiver Commitments

As a health caregiver in Ontario, in supporting the IPC vision,

1. I will seek to know the experience of those I care for, respect and strive to understand their needs, and work with them to develop their care plans that acknowledge their choices,
2. I will understand my role and understand the role and expertise of other health caregivers,
3. I will inform those who are caring for patients with me about the care I am providing with them,
4. I will ask questions, communicate to be understood, seek input and listen respectfully to generate options for care,
5. I will be aware of how my own behaviour and attitudes impact interprofessional care and how I actively foster a culture of collaboration, and
6. I will acknowledge that there are limits to what I know and will continue to learn from others so that care can be better integrated and led by the best possible ideas.



Leader Commitments

To meet patient expectation(s) and enable caregiver commitments in Ontario, as health system leaders,

1. We will align our language, processes, structures and resources to foster an IPC culture,
2. We will create opportunities to collaborate within and across sectors to integrate IPC into practice, education, policy and research,
3. We will measure and evaluate our IPC initiatives to know what is being achieved, and
4. We will continuously improve IPC in the health care system by identifying, promoting and implementing practices that make a difference to patient care.



IPC Charter