



Issues:				
Other issues not identified?	If yes, what?			
Further information needed?	If yes, what?			
	Level of Concern/Risk			
Clinical/Practice Issues	None	Low	Mod.	High
Potential impact on client care / safety / adverse outcome Does the RD's practice pose a risk to clients? Was a client harmed or potential for harm?				
Clinical knowledge and skill Are the RD's knowledge and skills in that practice area current? Are there gaps in knowledge?				
Professional judgment / practising outside of scope Is the RD demonstrating good judgment? Are care and recommendations within the RD scope?				
Record keeping Is the RD's charting accurate, clear, and timely? Can colleagues rely on that charting?				
Client-centered / professional communication Is the RD communicating professionally and respectfully with clients, colleagues, the public?				
Discontinuing services / failing to provide care Did the RD appropriately manage referrals, follow-up care, and client discharges?				
Confidentiality / privacy breach Did the RD access records for clients not in the circle of care or for non-nutrition related purposes? Was information disclosed unnecessarily or inappropriately?				
Systemic workplace issues / issues outside registrant's control Has the RD advocated for changes to ensure they can meet their professional obligations?				
Business practices / advertising / billing Are the RD's marketing and billing practices ethical and aligned with the standards?				
Boundary violations / sexual and non-sexual Has the RD's actions blurred professional boundaries? Has the RD appropriately managed client-initiated boundary crossings?				
Other Factors	None	Low	Mod.	High
Dishonesty / breach of trust / financially motivated conduct Is the RD acting dishonestly or out of self interest? Is the alleged conduct reflective of fraud?				
Pattern of behaviour Is the reported conduct a one-time occurrence, or reflective of how the RD practises generally?				
Potential impact on public trust and confidence Has the public's trust in the profession been impacted or would it if the conduct were known?				
Lack of insight / accountability by the registrant Has the RD shown insight into the concerns and accountability for their practice?				
No demonstration of proactive remediation or willingness to improve Has the RD engaged in remediation on their own?				
Relevant prior history Does the RD have a prior history with the College?				
Lack of cooperation with the College / compliance with requirements Has the RD cooperated during the investigation? Has the RD met all registration requirements?				
Other mitigating / aggravating factors Are there other factors to consider?				



Risk Category	Description	Related Outcome
No or Minimal Risk	<ul style="list-style-type: none"> Information does not support regulatory action or substantiate concerns Concerns are not in the College's jurisdiction 	No further action
Low Risk	<ul style="list-style-type: none"> Unlikely to have a direct impact on client care, safety, or the public interest Concerns reflect practice improvement opportunity best addressed through advice or recommendations 	Written reminder
Moderate Risk	<ul style="list-style-type: none"> Clinical and competency issues requiring improvement through education and remediation Concerns about a registrant's conduct or practice that may have direct impact on client care, safety, or the public interest 	SCERP Caution Undertaking <i>Public outcomes</i>
High Risk	<ul style="list-style-type: none"> Clinical and competency issues that require restrictions or conditions on practice, or withdrawal from the profession Serious concerns regarding the registrant's conduct or practice that are likely to have a direct impact on client care, safety, or the public interest Concerns cannot be addressed through other remedial approaches, or the registrant has a relevant prior history 	Undertaking Interim Order Referral to Discipline <i>Public outcomes</i>
Incapacity	<ul style="list-style-type: none"> Information suggests registrant has an underlying health condition that is affecting their ability to practise safely If concerns arise during an investigation, first step is referral to another ICRC panel for incapacity inquiry 	Undertaking Referral to Fitness to Practise <i>Public outcomes</i>

Outcome	Description
No further action	If file closed with no investigation, registrant receives a letter outlining that decision. If no further action taken after investigation, decision can still include a gentle reminder about the College's expectations if needed.
Written reminder	Decision includes a separate communication to the registrant outlining the College's expectations and providing advice and recommendations for how the registrant can improve their practice.
SCERP <i>Public outcome</i>	Decision identifies a learning outcome the registrant must achieve and specifies an educational or remedial course of action the registrant must successfully complete to the Registrar's satisfaction. SCERPs can include a course of self-study and a reflective paper, a specified education course or program, and/or a period of mentorship or practice monitoring. Any related expenses are covered by the registrant.
Caution <i>Public outcome</i>	Registrant must attend in-person (or virtually) to be cautioned by a panel. The caution is educational and remedial in nature, outlining the ICRC's concerns and expectations of the registrant moving forward, including any advice about how to improve their practice. A caution can be used alone or in combination with another outcome, such as a SCERP.
Undertaking <i>Public outcome</i>	Voluntary agreement reached between the registrant and the College to address identified risks when mitigating factors suggest a voluntary approach is appropriate. For moderate risk cases, registrants can undertake to complete further education or engage in a course of treatment and monitoring for incapacity related concerns. For higher risk cases, registrants can undertake to practise only under restrictions or conditions, or permanently resign from the profession.
Interim Order <i>Public outcome</i>	Where a registrant's practice or conduct exposes or is likely to expose clients to harm or injury, the ICRC can impose interim restrictions on the registrant's practice while an investigation is ongoing.
Referral to Discipline <i>Public outcome</i>	Specified allegations of professional misconduct, drafted by legal counsel, are referred for a formal public hearing before the Discipline Committee. The Discipline Committee can impose penalties outside the scope of the ICRC.